

Credit Limit

In order to better monitor the financial activity of your clients the Credit Limit optional TINA feature is the tool to have. It allows for the definition of the credit limit for each individual client based on a set of rules by your choosing. The included alert system will make sure that once the credit limit is reached the proper persons inside the travel agency are notified

Key features

- ✓ Define credit and alert limits for a client or a segment of clients
- ✓ Monitor interactively the current situation
- ✓ Automated alerts
- ✓ Automated blocking of the client once the limit is reached

Step 1

Getting the product

In order to get the product you should contact your local Amadeus representative and complete the necessary order forms. Should you have any problems in locating the right person please feel free to use the contact information presented below.

Once this process is finished, you will be eligible for the deployment of the product as soon as a deployment slot is available.

NOTE: the deployment of the solution may also require for a TINA update, so in this respect, please contact your support department for additional information

Tips & Tricks

- ✓ Use the automated segmentation in order to quickly deploy the solution. Additional fine tuning of each client should be done afterwards

Step 2

Deployment of the product

The deployment of the optional feature: Credit Limit is provided by our technical support team based on your request. The product is deployed as a new plugin inside your TINA version and is instantly accessible after the deployment

Together with the deployment, a full user guide will be provided to you as well as an overview presentation of the configuration section. Additional training is available upon additional request.

- ✓ Make sure you have defined all the persons that need to be notified in case the alert or credit limits are reached

Step 3

Production phase & additional features

Once the product is deployed you need to take the following steps in order to be able to take full advantage of its features:

- Create or refine your credit limit strategy
- Create corporate client segments inside TINA in order to be able to apply your general strategy to several clients at once
- Identify the clients that do not follow the general strategy and established a special credit limit strategy for them
- Identify the persons inside the travel agency witch need to have access to the new features as well as the persons that need to be notified (once the alert or credit limits are reached)
- Input inside the configuration module all of the above information (do not forget to turn on the automated segmentation feature)

The product is plug-in ready, meaning that if you have additional requests, please feel free to let us know

Contact information

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or
contact your local
Amadeus representative

