

1. WHAT IS TRAVLIST?

TravList is a free mobile travel companion which helps you stay organized, by storing details about your itinerary and your travel plans, by providing useful notifications such as real-time flight alerts (flight status, delays, cancellations, gate changes) and other useful information: time span until your next service, attractions and recommended activities at your destination plus valuable tools and widgets to use during your trip.

2. HOW CAN I USE TRAVLIST?

You can simply download the application from App Store or Google Play and start using it right away. If your travel agency has an active subscription with the TravList push service provided by dcs plus, for your first trip you are going to receive a notification email with a registration code that, once used, will allow the phone app to identify your itinerary and retrieve it within the trips' list. After this step, all future trips and notifications will be automatically pushed to your device.

3. CAN I MANUALLY ADD A TRIP?

Yes, in addition to those trips received automatically from your travel agency, you can add trips manually to TravList. At the bottom of the screen you'll find 'Add trip' option: once accessed, you'll be able to create trip(s) by adding the travel services you want. More than that, you can add one or more services to the existing trips, either if they are received from the travel agency or added by yourself.

4. CAN I MANUALLY ALTER A TRIP?

For the trips that are received automatically, only the travel agency can operate changes on your trip and those will be consequently pushed to your device. Now, the only thing that you can change is the name of a trip – you can modify it according to your preferences. In case of the trips that are added manually, you can make multiple changes and updates.

5. CAN I USE TRAVLIST ON MULTIPLE DEVICES?

Yes, you can install the app on as many devices as you want. You only have to upload the first trip from the email received from the travel agency (using the registration code), on each device.

6. WHERE CAN I STORE MY TRAVEL DOCUMENTS?

For each service that forms the trip, in the service details there is an icon that allows adding a travel document – either from your Photo Library or by capturing it using your phone Camera. There is also an option that allows you to import documents, by using ‘Open in’ option from other apps.

7. HOW CAN I ADD MY BOARDING PASS?

You have different possibilities: either you use ‘Open in’ option, from the email in which you received your boarding pass – this allowing you to select TravList and open the boarding pass directly into the app, or, in your trip details select Flight service and access the icon that leads to ‘My documents’ section. From there, you can either upload it from your Photo library (if you have it stored there) or open your phone Camera in order to capture a picture of it.

8. WHAT IS THE HOME SCREEN?

The home screen is your welcoming screen. It is divided in two areas. In the upper area all your future itineraries are being displayed while in the lower area the special activities proposed to you by the travel agency are being displayed.

9. CAN I VIEW PAST TRIPS?

Sure. Just go to the Trips section using the tabs on the bottom of the screen and, from the top selector, choose Past trips.

10. WHAT IS THE OFFERS SECTION?

Have you ever been on a trip and didn’t know what to do or visit at your destination? The offers section allows your travel agency to send you personalized activities and recommendations which you can decide to take or not. If you want more details about a certain offer, you can contact your travel agency directly from the app – you choose the communication method (phone, email or website).

11. WHAT DOES ‘ATTRACTIONS IN ...’ REPRESENT?

Are you visiting a destination and have no idea what to do or where to go? This section will allow you to discover the pulse of the city: find out essential info about the city and points of interest that you cannot miss – sightseeing, things to do, restaurants, cafes and bars, shopping places and much more. Offline use is also available.

12. CAN MY APP WORK OFFLINE?

Sure, as long as you make sure you have the itinerary loaded before your data connection becomes unavailable, the app's features are available anytime.

13. WHAT DOES NOT WORK WHILE OFFLINE?

The flight alerts notifications, trip updates and currency exchange rates will not be updated while offline.

14. WHAT ARE THE FLIGHT ALERTS?

This is a free service available in TravList, which keeps you informed about your flight status, departure and arrival times, flight delays or cancellations and gate changes; all that information is provided in real-time.

15. WHAT DOES THE OPTION 'QUIET HOURS' REPRESENT?

You have the possibility to turn that option on and select the time span when you do not want to be disturbed by any kind of notification.

16. WHAT DOES NOTIFICATIONS TAB FROM SETTINGS REPRESENT?

This is the place where you can enable or disable the receipt of notifications alerts.

17. WHAT CAN I FIND IN THE TOOLS SECTION?

This is the section where you can find the currency converter widget at the moment. More tools and widgets are planned for future releases.

18. CAN I SHARE MY TRIPS WITH OTHERS?

You can inform others regarding your travel plans, by sharing them – either by sending them as emails, short messages or through messaging applications or by posting them on social media networks. You choose! All these sharing options are user-controlled – you can change them whenever you want.

19. DO I HAVE THE POSSIBILITY TO PROVIDE FEEDBACK DIRECTLY FROM THE APPLICATION?

Yes, you have a Feedback section, where you can rate the app. You should drag the airplane in order to express the level of satisfaction you had using the app. You also have the possibility to report a problem, if you encounter one. Your feedback is important to us.

20. WHAT IS 'SWIPE TO RATE MY TRIP'?

You have the possibility to rate your trips, directly from TravList app. From one to five stars – feel free to express your satisfaction regarding your trip experience.

21. DO I HAVE THE POSSIBILITY TO CONTACT MY TRAVEL AGENCY?

Yes, you can contact your travel agency directly from the app – you choose either you want to call the agency or just send an email.

22. CAN I SHARE MY LOCATION FROM TRAVLIST?

Yes, you can. You can find this sharing possibility in Trip's options – you can share via email, message, on social media and so on – it's up to you.

23. DO I HAVE AN ONLINE CHECK-IN OPTION IN THE APP?

Yes, you can check-in online directly from TravList. You find this option in Trip details, when selecting the flight service – there you'll find the icon that leads you to the corresponding airline website. For online check-in you can either use the Flight number, Booking reference or Ticket number.

24. CAN I ADD MY TRIP TO CALENDAR?

Yes, there is an option in TravList, in Trip options, that allows you to add your trip to your calendar.