

Technical Project Manager - Gurgaon Office

About dcs plus

Since 2002, we are committed to designing and developing technology solutions for the travel and tourism industry. For over a decade, driven by passion, dcs plus has connected travel to technology, in direct response to the challenges and needs of the travel and tourism professionals.

We are committed to innovation and, through our solutions, we aim to deliver excellence to travel professionals, regardless of size, business model or market. We provide them the right tools needed to optimize their capabilities and improve their business performance that will shape into success stories.

- ✦ Ranked in Deloitte Technology Fast 500 EMEA
- ✦ Software localized in more than 50 markets worldwide
- ✦ More than 18 years of helping companies grow their travel business
- ✦ 300,000 travel agents all over the world are using dcs plus travel software

About the Team

We are engineers. We are computer scientists. We are techies.

The dcs plus *Product Engineering team* is responsible for creating and evolving the dcs plus products and services. The team also uses different tools and technology to deliver a highly scalable and dynamic platform to a fast-growing business offering covering integration with multiple partner heterogeneous technology platforms/ content-feeds. The team comprises a highly talented team of programmers, testing engineers, business analyst with independent module-based product ownership requiring direct conversation with the business and marketing teams for appropriate development planning.

This team makes sure that our products can support millions of bookings run through our platforms in more than 50 markets.

About the Job (Role: Technical Project Manager)

Essential Prior Expertise

- ✦ Background in technical program/project management in travel technology is preferred
- ✦ Familiarity with Agile framework
- ✦ Excellent communication skills
- ✦ Problem-solving aptitude & Creative thinking skills

- ✦ Excellent client-facing and internal communication skills
- ✦ Solid technical background, with basic understanding in web technologies and REST APIs
- ✦ Experience with web based projects (e-commerce websites would be a plus)
- ✦ Strong knowledge of project management for web-based application (e-commerce websites would be a plus)

Desired Qualifications

- ✦ 3 years and above work experience in technical project management
- ✦ Bachelor or master's degree in computer science, engineering, or related field

Responsibilities

- ✦ Develop comprehensive project plans that merge customer requirements with company goals and coordinate various managers and technical personnel during all project phases, from initial development through implementation
- ✦ Collect and analyze feedback from customers, stakeholders, and other teams to shape requirements, features, and end products
- ✦ Monitor project progress continuously and make detailed scheduled reports on measurable items, such as milestones and deliverables
- ✦ Manage projects with top-down oversight throughout entire execution to ensure success as defined by adherence to standards of scope, budget, and timeline
- ✦ Communicate proactively with all involved personnel to provide encouragement, identify problems, create solutions, and implement efficiency improvements
- ✦ Anticipate details of future projects by communicating directly with customers and staying informed of relevant trends and industry news
- ✦ Produce and review product requirements documents (PRD)
- ✦ Perform risk management to minimize project risks
- ✦ Make creative recommendations to expand product base and vision
- ✦ Manage the relationship with the client and all stakeholders
- ✦ Application configuration, creating custom configurations based on project
- ✦ End-to-end project testing, overall application flows, website testing and quality assurance

- ✦ Apply small modifications in project (based on application possibilities and basic web design knowledge)
- ✦ Offer continuous support to client before, during and after implementation in regard to platform functionality, administration and configuration of the platform on which the website works.

What's in it for you?

- ✦ A role inside a growing company activating in a changing and versatile industry.
- ✦ Opportunity for learning, development, and recognition in a young and family-like environment.
- ✦ Continuous growth ensured by training & coaching programs & constant feedback sessions.
- ✦ Certainty and stability of the team and of the working environment.
- ✦ Best salary and other benefits as per the market standards.

Job Location: Gurgaon

